



## Overnight Support Worker (Casual)

<b>JOB STATUS:</b>	Employee, Casual: On-Call (sick and vacation coverage)
<b>REPORTS TO:</b>	House and Program Manager
<b>REMUNERATION:</b>	\$27.14/hr (Includes 6% vacation payout)
<b>BENEFITS:</b>	N/A
<b>SCHEDULE:</b>	6pm – 6am (Must be able to commit to at least 2 shifts per month that could include weekends and statutory holidays)
<b>REQUIREMENTS:</b>	Clean criminal record check Ability to work in multiple Whistler locations to support our housing structure

### Job Summary:

The support we provide mirrors that of the family unit. A primary role of all ZC support staff is to foster an atmosphere of comfort and inclusion and to nurture positive relationships with ZC program participants. The relationships we strive for are characterized by empathy, trust, support, advocacy, reciprocation, and fun. With relationship as the foundation, ZC staff adopt a strength based, trauma informed, individualized approach to support. We empower our participants to be self-determining individuals.

Housing is fundamental to the growth we see in our participants; a safe place to call home is the first step in our wrap around support. The On-Call Overnight Support Worker will support our efforts by providing coverage for our regular staff team. You will foster a sense of community/family under our roof. You will mentor our participants in how to keep a clean, comfortable home and role model how to be an awesome roommate/tenant. Your role will be critical in the prevention of crises, drug/alcohol abuse, and roommate conflict. You will be a critical part in our wrap around services and will complement the work of our Case Worker and Life Skills Coordinator.

### Duties and Responsibilities:

- Nurture a safe, supportive, comfortable home environment.
- Provide as needed assistance to participants.
- Respond to critical incidents.
- Facilitate conflict resolution with program participants.
- Provide supervision to ensure drugs and alcohol are not being used in the house.
- Support participants to uphold the house rules.
- Keep the house clean and orderly.
- Assist with participant cleaning duties.
- Complete case notes in our case administration management system (CAMS).
- Communicate and strategize with support team.

### Experience:

- Team oriented, passionate and enjoys meeting and connecting with people.
- Ability to self-motivate, work independently, and organize work and time efficiently.
- Good communicator.



- Demonstrates a strong understanding of personal and professional boundaries and has strategies in place to support themselves in their own self-care and well-being while helping and supporting other people.
- Computer proficiency, including Word, Excel, email & social media an asset.
- Ability to navigate various government and social services agency to gather information and support for participants of all ages and needs.

**Qualifications:**

- A minimum of 2 years of experience working in social services or equivalent life experience.
- ASIST Training an asset
- Non-Violent Crisis Intervention Training an asset
- Naloxone Training and asset
- Clean drivers abstract and BC license with vehicle an asset

**General:**

- Conduct activities with integrity and in an open and ethical manner
- Create a working environment of unity, honesty and trust
- Conduct responsibilities in in line with ZC's mission, values, and code of conduct
- Create a positive and dynamic working culture

**How to Apply:** Email your resume and cover letter to [info@zeroceiling.org](mailto:info@zeroceiling.org). Tell us why you are interested in this role, and how your experience and interests make you a good fit. We look forward to hearing from you!

We enthusiastically welcome applications from all qualified people, including those with lived experience, racialized people, people of all sexual orientations, women and trans\* people, Indigenous peoples, those with disabilities, mental illness, and from all social strata. We will never ask you to self-identify; however, if you do choose to self-identify as belonging to one of the above groups, you will be supported through the entire recruitment process.