



YOUTH CASE WORKER

JOB STATUS:	Employee, Permanent
REPORTS TO:	Program Manager
REMUNERATION:	\$26/hour starting wage
BENEFITS:	3 weeks paid vacation, 10 days paid sick leave, Extended Health Benefits including EAP (available after 3-months) Whistler Blackcomb pass winter and summer RRSP matching (available after 1 year)
SCHEDULE:	37.5 hour per week: Sunday-Wednesday + 1 Thursday/month
REQUIREMENTS:	Clean criminal record check (incl. vulnerable sector), class 5 driver license, clean driving abstract, commercial car insurance
MILEAGE:	\$0.55/km

JOB SUMMARY:

The support we provide mirrors that of the family unit. The number one role of a Zero Ceiling Youth Case Worker is to foster a nurturing relationship with ZC program participants. The relationships we strive for are characterized by empathy, trust, support, advocacy, reciprocation, and fun. With relationship as the foundation, ZC staff adopt a strength based individualized approach to support. We empower our participants to be self-determining individuals.

QUALIFICATIONS:

- Post-secondary education in Child and Youth Care, Social Work, or related field
- A minimum of 2 years of experience working in social services or relevant lived experience.
- Team oriented, passionate and enjoys meeting and connecting with people.
- Ability to self-motivate, work independently, and organize work and time efficiently.
- Demonstrates a strong understanding of personal and professional boundaries and has strategies in place to support themselves in their own self-care and well-being while helping and supporting other people.
- Ability to navigate various government and social services agency to gather information and support for participants of all ages and needs.
- A high level of written and oral communication skills. Computer proficiency, including word, excel, email & social media.



DUTIES AND RESPONSIBILITIES:

Participant Support:

- Develop relationships of mutual trust and respect with participants
- Provide case management for W2L participants in weekly meetings
- Keep case notes and regularly update case management system (CAMS)
- Using strength-based needs assessment plans (SNAPS) and monthly reports to develop and work towards individualized goals
- Facilitate weekly recreational activities (i.e. snowboarding/biking)
- Provide advocacy for participants in areas including, but not limited to; employment, medical, mental health, conflict with landlords, family justice, government agencies, RCMP/law.
- Coordinate with mental health providers and ZC team to meet complex mental health needs.
- Refer all participants to appropriate community services and programs where needed.
- Provide current information and contacts for participants regarding relevant community resources and agencies.
- Provide transition planning support to ensure graduates have housing, employment, and support at the end of the program.
- Provide in-house support, including: cleaning, chores, conflict resolution, etc.

General:

- Assist with fundraising events and initiatives
- Negotiate in kind donations and sponsorship for programs
- Represent ZC at public functions and gatherings in the Sea to Sky corridor in order to enhance current relationships.
- Continually conduct outreach to build new community contacts
- Represent ZC with our current partner organizations & agencies
- Conduct activities with integrity and in an open and ethical manner
- Create a working environment of unity, honesty and trust
- Conduct responsibilities in adherence to the spirit of ZC's mission
- Create a positive and dynamic working culture